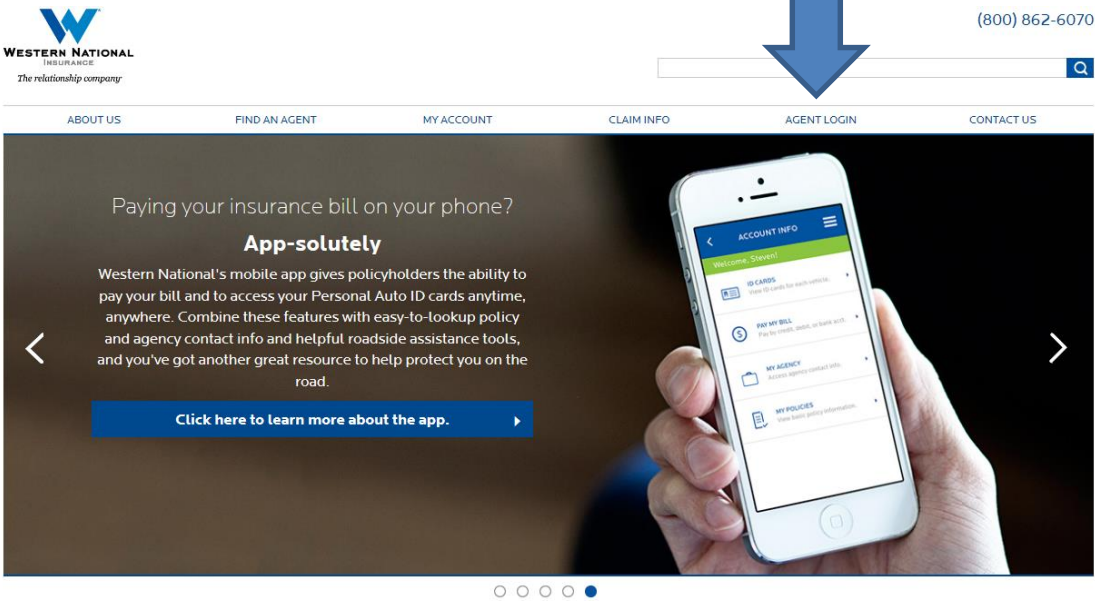


Welcome to Western National and the Western Region Surety Department

A Guide to *SuretyXpress* and *SuretyOnline*

- The first step is to access the *AgentsOnline* page from either Western National or Umialik Insurance Company's websites. Click on "Agent Login".



- Login using your assigned Surety user ID. You may use multiple IDs depending on which Western National Insurance Group companies you access. If you can't login, call our Service Desk at (800) 862-6070 Ext. 7234 or email servicedesk@wnins.com for your password to be reset.

Login

User ID:

Password:

[Forgot password?](#)

By logging in and using our system you agree to our [electronic terms and conditions](#).

After you log in, you can access either *SuretyOnline* (e-Surety) for online issuance of common commercial surety bond forms or *SuretyXpress* for our interactive applications, contract surety, rate charts, brochures, and other helpful information.

- *SuretyOnline* – Commercial Surety Common Bonds Online Issuance
- *SuretyXpress* – Commercial and Contract Surety – Interactive Applications and Forms

Notes on *SuretyOnline* / e-Surety Access

- Internet Explorer is required.
- For Internet Explorer 10 or 11, please use Compatibility Mode by clicking Tools and adding the website to the Compatibility View settings.

The screenshot displays the Western National Insurance AgentsOnline portal. At the top left is the logo and contact information: "WESTERN NATIONAL INSURANCE AGENTSONLINE | (800) 352-2772". At the top right, it says "Welcome Mark S.!" with links for "Sign Out", "Contacts", "Profile", and "Help". Below the header is a dropdown menu showing "009430 - HOME OFFICE AGENCY - SURETY". The main content area is divided into two columns. The left column has four blue navigation buttons: "Create New Quote or Application" (with a note: "We're sorry, but you do not currently have access to these functions."), "In-Progress & Completed Activity" (with a sub-link for "Surety Bonds"), "Change a Policy" (with a note: "We're sorry, but you do not currently have access to these functions."), and "Make Payments & View Billing Information" (with sub-links for "Make a payment", "View your clients' billing information", and "Open EFT Authorization Form"). The right column has four green navigation buttons: "Access Policy Information" (with a sub-link for "Surety Bonds"), "Access Claims Information" (with sub-links for "Report a claim" and "View your Clients' claims"), "Order Reports" (with sub-links for "Client and Policy Experience Reports (Loss Runs)" and "Agency Experience and other Agency Reports"), and "View Manuals & Other Resources" (with sub-links for "View Staff Directory" and "Access Surety forms and resources").

SuretyXpress is the Surety Department's web page.

You can access our applications, forms library, rate charts, marketing brochures, and various guides and brochures:



(800) 862-6070

- PRODUCTS
- FIND AN AGENT
- MY ACCOUNT
- CLAIMS
- AGENT LOGIN
- ABOUT US
- CONTACT US



More:

[SuretyXpress](#)

[SuretyOnline \(APPLY ONLINE!\)](#)

To access direct bill payments, [click here](#) then enter *AgentsXpress* commercial and select "Make Payments"

[Certificate of Authority by State](#)

[Western National's Financial Statement](#)

[Commercial Bond Guide For Agents](#)

[Surety Glossary of Terms](#)

Select a region below to access rates, applications, and forms

[SuretyXpress](#) > [Western Region](#)

Welcome to the Western Region Surety Department:

The Western Region is a full-service contract and commercial surety market for the states of **Alaska, Arizona, California, Colorado, Idaho, Montana, New Mexico, Nevada, Oregon, Utah, Washington, and Wyoming**. We have surety licenses pending in Texas.

Western National Insurance Group - Western U.S. Surety Regional Office

10851 N. Black Canyon Highway, Suite 630
Phoenix, AZ 85029

Phone: (855) 283-8106

Fax: (800) 999-3464

Email: surety@wnins.com

[Rate Charts](#)

[Applications](#)

[Forms](#)



Guides and Brochures

[Online Access Request Form](#)

[Encrypted Email Access Guide](#)

[Direct Bill and Pay Online User Guide](#)

[Take 5 Program - Contract Surety](#)

[Western National's Notary with Enhanced E&O Brochure - AZ, NM, NV, and UT](#)

[Contract Surety Brochure](#)

[Commercial Surety Brochure](#)

[Contact Card & Commission Schedule](#)



- MORE
- SURETYXPRESS
- SURETYONLINE (APPLY ONLINE)
- TO ACCESS DIRECT BILL PAYMENTS, CLICK HERE
- THEN ENTER AGENTSXPRESS COMMERCIAL AND SELECT 'MAKE PAYMENTS'
- CERTIFICATE OF AUTHORITY BY STATE
- WESTERN NATIONAL'S FINANCIAL STATEMENT
- SURETY GLOSSARY OF TERMS
- SELECT A REGION BELOW TO ACCESS RATES, APPLICATIONS, AND FORMS
- CENTRAL REGION SURETY DEPARTMENT (CENTRAL AND EASTERN U.S.)
- WESTERN REGION SURETY DEPARTMENT (WESTERN U.S.)**

SuretyXpress ▶ WESTERN REGION ▶ Rate Charts

Rate Charts - State Specific

- [Alaska Notary and Public Official](#)
- [Alaska Contractor License](#)
- [Alaska License and Permit and Miscellaneous Surety](#)
- [Arizona Contractor License and Sales Tax](#)
- [Arizona Notary and Notary E&O](#)
- [Arizona Commercial Surety](#)
- [Colorado Commercial Surety](#)
- [Idaho Commercial Surety](#)
- [Idaho Notary and Notary E&O](#)
- [New Mexico Commercial Surety including Contractor License](#)
- [New Mexico Notary and Notary E&O](#)
- [Nevada Contractor License and Sales Tax](#)
- [Nevada Commercial Surety](#)
- [Nevada Notary and Notary E&O](#)
- [Oregon Contractor License](#)
- [Oregon Commercial Surety](#)
- [Utah Notary and Notary E&O](#)
- [Utah Commercial Surety](#)

Rate Charts - All Western States Except Washington

- [Contract Surety](#)
- [Judicial and Fiduciary Court](#)
- [ERISA and Business Service Fidelity](#)

Rate Charts - Washington State

- [Washington Contractor License](#)
- [Washington Notary and Notary E&O](#)
- [Washington Commercial Surety](#)
- [Washington - Contract Surety](#)
- [Washington - Judicial and Fiduciary Court](#)
- [Washington - ERISA and Business Service Fidelity](#)



- MORE
- SURETYXPRESS
- SURETYONLINE (APPLY ONLINE)
- TO ACCESS DIRECT BILL PAYMENTS, CLICK HERE
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- CENTRAL REGION SURETY DEPARTMENT (CENTRAL AND EASTERN U.S.)
- WESTERN REGION SURETY DEPARTMENT (WESTERN U.S.)**

SuretyXpress ▶ WESTERN REGION ▶ Applications

Application Kits - Commercial Surety

- [Contractor License and Sales Tax Application](#)
- [Defective Title Bond Application](#)
- [License, Permit and Miscellaneous Application](#)
- [Employee Dishonesty Bond Application](#)
- [Employee Dishonesty Bond Application - Washington](#)
- [ERISA Bond Application](#)
- [ERISA Bond Application - Washington](#)
- [Court Bond Application](#)
- [Probate Bond Application](#)
- [Supplemental Application - Public Official and Lost Securities](#)
- [Co-Indemnitor Application](#)
- Application Kits - Contract Surety**

- [ContractXpress and ContractXpress Xtra](#)
- [ContractXpress and ContractXpress Xtra - Washington](#)
- [Standard, Preferred, and Merit Programs to \\$10MM/\\$25MM](#)
- [SBA Bond Guarantee Program Kit](#)
- [SBA Bond Guarantee Program Kit - Washington](#)

If you do not have the FREE Acrobat reader installed on your computer use the link below to download it. To install it just open the file and follow the installation instructions.





- MORE
- SURETYXPRESS
- SURETYONLINE (APPLY ONLINE!)
- TO ACCESS DIRECT BILL PAYMENTS. CLICK HERE
- THEN ENTER AGENTSXPRESS COMMERCIAL AND SELECT "MAKE PAYMENTS"
- CERTIFICATE OF AUTHORITY BY STATE
- WESTERN NATIONAL'S FINANCIAL STATEMENT
- SURETY GLOSSARY OF TERMS
- SELECT A REGION BELOW TO ACCESS RATES, APPLICATIONS, AND FORMS
- CENTRAL REGION SURETY DEPARTMENT (CENTRAL AND EASTERN U.S.)
- WESTERN REGION SURETY DEPARTMENT (WESTERN U.S.)**

SuretyXpress ▶ WESTERN REGION ▶ Forms

- [Western National Business Financial Statement](#)
- [Western National Personal Financial Statement](#)
- [Bank Authorization Form](#)
- [Bid Bond Request Form](#)
- [Work On Hand Report](#)
- [Short Form Indemnity Agreement](#)
- [General Indemnity Agreement](#)
- [Collateral Kit](#)
- [Contractor Questionnaire](#)
- [Credit Report Authorization](#)
- [Subordination Agreement](#)
- [Affidavit of Obligor Job Uncompleted](#)
- [Contractor's Affidavit of Payment of Debts and Claims](#)
- Western National Contract Surety Bond Forms**
- [Arizona Statutory Bid Bond](#)
- [Arizona Statutory Performance Bond](#)
- [Arizona Statutory Payment Bond](#)
- [Western National Performance Bond](#)
- [Western National Payment Bond](#)
- [Western National Bid Bond \(Public Work\)](#)
- [Western National Bid Bond \(Private Work\)](#)
- [Western National Subcontractor P&P \(Private\)](#)
- [Western National Subcontractor P&P \(Public\)](#)
- [Western National Maintenance Bond \(Specific Date\)](#)
- [Western National Maintenance Bond \(after substantial completion\)](#)
- [Federal Bid Bond 24](#)
- [Federal Performance Bond 25](#)
- [Federal Payment Bond 25A](#)

If you do not have the FREE Acrobat reader installed on your computer use the link below to download it. To install it just open the file and follow the installation instructions.



SuretyOnline is Western National's e-Surety System

- Quote and issue common everyday commercial surety bonds
- Lookup and access your Surety bond files
- Contract Surety and more complex commercial surety bonds are issued through email with our normal application process and those forms and applications are on *SuretyXpress*. (Note you will need the physical application to know the questions on our *SuretyOnline* system.)

1. Click on "Commercial Bonds".

Surety bonds on-line!

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier |

Welcome Western National Agent!

- Select Status -

Due Date ▲	Subject	Status	Remove

2. Click on "Bonds".

WESTERN NATIONAL INSURANCE
The relationship company

Convenient... Fast..... Secure!

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier

COMMERCIAL AGENTS

- Bonds
- Accounts
- Switch to Contract
- Logout

Welcome Western National Agent!

- Select Status - Filter

Due Date ▲	Subject	Status	Remove

3. Click on "Buy a Bond".

WESTERN NATIONAL INSURANCE
The relationship company

Surety bonds on-line!

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier

COMMERCIAL AGENTS

- Recent Bonds
- Pending Quotes
- Find a Bond
- Buy a Bond
- Renewals Pending
- Main Menu
- Logout

Welcome Western National Agent!

- Select Status - Filter

Due Date ▲	Subject	Status	Remove

4. Always choose "No" for existing account.

WESTERN NATIONAL INSURANCE
The relationship company

Convenient.

Agency: ***

COMMERCIAL AGENTS

- Recent Bonds
- Pending Quotes
- Find a Bond
- Buy a Bond
- Renewals Pending
- Main Menu
- Logout

Buy a Bond: Choose an Account

*Is there an existing Commercial or Contract Surety account for this applicant? Yes No

Continue >>>

5. Choose the state, bond class, and bond category that you want to write. (Not all bonds are online so call us at (855) 283-8106 if you don't see the bond listed.)

WESTERN NATIONAL INSURANCE
The relationship company

Convenient...

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier

COMMERCIAL AGENTS

- Recent Bonds
- Pending Quotes
- Find a Bond
- Buy a Bond
- Renewals Pending
- Main Menu
- Logout

Buy a Bond: Choose Bond Type

*State: Arizona

*Bond Class: Public Official & Notary

*Bond Category: AZ - Notary Bond and E&O

*Obligee: AZ Sec. of State/Notary Div

*Company: Western National Mutual Insurance Company

Cancel Continue >>>

6. Choose the Attorney in Fact (the agent or CSR), the effective date, and the bond amount. Sometimes you type the bond amount but other times you choose the common bond amounts from a drop down list.

WESTERN NATIONAL
The relationship company

Surety bonds on-line!

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier

COMMERCIAL AGENTS

- Recent Bonds
- Pending Quotes
- Find a Bond
- Buy a Bond**
- Renewals Pending
- Main Menu
- Logout

Buy a Bond: Premium Calculation

*Attorney in Fact: [TESTUSER, WN (** TEST AGENCY **)]

*Effective Date: [09/26/2014] [B3]

Penalty: [5,000 E&O \$30.00]

Existing Bond Number: [1234] x

Preview Document Set: []

[Cancel] [Continue >>>]

7. The first two screens produce a fast premium quote.

WESTERN NATIONAL
The relationship company

Convenient... Fast.....

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier

COMMERCIAL AGENTS

- Recent Bonds
- Pending Quotes
- Find a Bond
- Buy a Bond**
- Renewals Pending
- Main Menu
- Logout

Buy a Bond: Premium Quote

A AZ - Notary Bond and E&O Bond purchased from Western National Mutual Insurance Company issued to AZ Sec. of State/Notary Div in the State of Arizona for coverage in the amount of \$5,000.00 with an effective date of 09/26/2014 and an expiration date of 09/25/2018 will have an estimated premium of \$30.00 and a commission of 50.00%.

*This indication is an estimate only. Based on the evaluation of information entered, your indication may be lower or higher than the one presented here.

Do you wish to continue?

[Cancel] [Continue >>>]

8. Type in the application. We have many drop down lists and boxes to make the job easy and fast!

Special Reminders

- Use dashes in Social Security Numbers (For example: 888-88-8888).
- Don't use the % sign, but use whole numbers for % of ownership in business.
- No dashes needed for phone numbers.
- Don't use \$ signs when entering the bond amount or other currency figures.

WESTERN NATIONAL
The relationship company

Convenient... Fast.....

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier

COMMERCIAL AGENTS

- Recent Bonds
- Pending Quotes
- Find a Bond
- Buy a Bond**
- Renewals Pending
- Main Menu
- Logout

Buy a Bond: Principal

Search for existing principal or company

*Principal name: [John Doe]

*Address: [10851 N Black Canyon Hwy Ste 125]

*City: [Phoenix]

*State: [Arizona]

*Zip code: [85029]

[Continue >>>]

9. Before purchasing the bond, you can perform a final review and change any information on the blue highlighted entry boxes before submitting for approval.

10. Once approved, you can choose “Purchase Bond”, “Save Quote”, or “Decline Quote”.

The system will either approve or refer to Underwriting depending on the type of bond and the underwriting information. Many bonds (such as notary) are instant issue. **If the bond is referred to Underwriting, the Underwriter will refer and approve, decline, or approve with conditions within a couple of hours.**

The choice is yours at Western National!

Direct Bill for new/renewal or both or Agency Bill for new/ Direct Bill for renewal = The choice is yours!

WESTERN NATIONAL
INSURANCE
The relationship company

Surety bonds on-line!

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier |

COMMERCIAL AGENTS

Recent Bonds

Pending Quotes

Find a Bond

Buy a Bond

Renewals Pending

Main Menu

Logout

Buy a Bond: Decision

Dear Anne Lanthier,

Your application for a \$5,000.00 AZ - Notary Bond and E&O bond on behalf of John Doe has passed the underwriting criteria established for this bond and is now available for purchase.

This bond quotation is in your Pending Quotes queue and will be available for 30 days, after which time it will automatically expire.

The tracking number is 09261417165761056420.
If purchased, the premium will be \$30.00 for the term of 09/26/2014 to 09/25/2018.

Thank you for considering Western National Mutual Insurance Company for your bonding needs.

Payment Type for this Transaction:

Default Renewal Payment Type:

WESTERN NATIONAL
INSURANCE
The relationship company

Surety bonds on-line!

Agency: *** TEST AGENCY *** | Agent: Anne Lanthier |

COMMERCIAL AGENTS

Recent Bonds

Pending Quotes

Find a Bond

Buy a Bond

Renewals Pending

Main Menu

Logout

Buy a Bond: Decision

Dear Anne Lanthier,

Your application for a \$5,000.00 AZ - Notary Bond and E&O bond on behalf of John Doe has been approved.

The bond number is 1234.
The premium is \$30.00 for the term of 09/26/2014 to 09/25/2018.

Thank you for choosing Western National Mutual Insurance Company for your bonding needs.

Pending Quotes – Your pending quotes are those bonds that are approved and that you saved until you are ready to issue. Click on “Pending Quotes” and then choose “Edit” by the bond you wish to purchase or cancel.

WESTERN NATIONAL
The relationship company

Surety bonds on-line!

Agency: SW Test Agent | Agent: John Doe | Reminders: View / Set | Help

COMMERCIAL AGENTS

Recent Bonds

Pending Quotes

Find a Bond

Buy a Bond

Renewals Pending

Main Menu

Logout

Tracking Number	Bond #	State	Category	Agency	Applicant	Penalty	Days Until	Quote Expiry	Bond Status	Edit
03051622552697167620		AZ	AZ - Notary Bond and E&O	SW Test Agent	John Doe	10,000.00	30	04/04/16	New Bond Purchase Quoted	Edit

When you are ready to purchase – Click on “Purchase Bond” and click “Do Action”.
At the end of the screen, make sure to click the “Submit” button.

WESTERN NATIONAL
The relationship company

Surety bonds on-line!

User: Mark S. Hewitt | Level: Admin | Reminders: View / Set | Help Files

COMMERCIAL BONDS

Pending Bonds

Pending Quotes

Find a Bond

Buy a Bond

Renewals Pending

Previous Menu

Main Menu

Logout

View Bond

Exit Bond | Diary | Attachments | Bond History | Print Document Set | Link to Account | Return to Bond List

Select Action - Do Action

Bond Information

Bond Number: 1234
 User Version: 1
 Version: 1
 Tracking Number: 02251317131345880690
 Origination Date: 2/25/2013 5:13:12 PM
 Bond Standing: Active
 Last Action: Non-Premium Bearing Rider Attachment
 Action Status: Approved
 Region: Western Region (855) 283-8106
 Branch: Southwest Region
 Responsible Underwriter:
 Bond Company: Western National Mutual Insurance Company

Print Your Document Set

- Click on “Print Document Set” and print to your local printer.
- We use seals and markups on our bond forms. Under Adobe Acrobat, make sure you have the Document and Markups drop down box selected.

WESTERN NATIONAL
The relationship company

Convenient... Fast.....

User: Mark S. Hewitt | Level: Admin | Reminders: View / Set | Help Files

COMMERCIAL BONDS

Pending Bonds

Pending Quotes

Find a Bond

Buy a Bond

Renewals Pending

Previous Menu

Main Menu

Logout

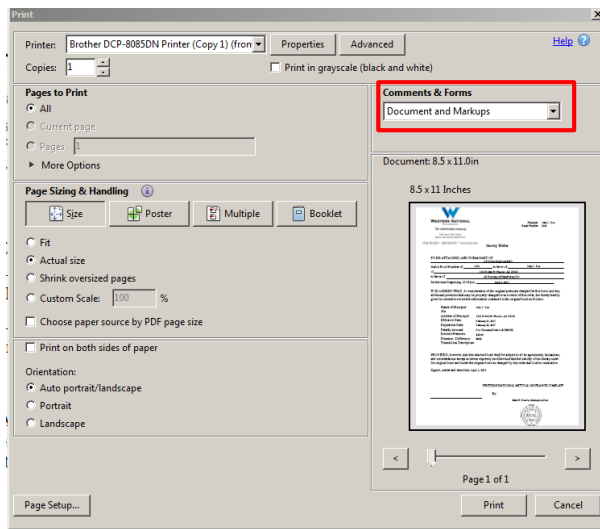
View Bond

Exit Bond | Diary | Attachments | Bond History | Print Document Set | Link to Account

Select Action - Do Action

Bond Information

Bond Number: 1234
 User Version: 1
 Version: 1
 Tracking Number: 03051623050381553300
 Origination Date: 3/5/2016 11:05:03 PM
 Bond Standing: Active



Special Instructions: Call (855) 283-8106 for Riders, Renewals, Cancellations, and Reinstatements

Riders:

- If you wish to issue a rider, go to “Find a Bond” and type in the bond number.
- Click on the type of rider (Premium Bearing or Non-Premium Bearing) and click “Do Action”.
- Change any fields on the top of the bond information.
- Fill out the rider section and then click to submit.
- Riders are sent to your Underwriter for review to make sure there are no mistakes and no other information is needed.



WESTERN NATIONAL
The Surety Company

Convenient... Fast..... Secure!

User: Mark S. Hewitt | Level: Admin | Reminders: View / Set | Help F

COMMERCIAL BONDS

Pending Bonds

Pending Quotes

Find a Bond

Buy a Bond

Renewals Pending

Previous Menu

Main Menu

Logout

Agency: *** TEST AGENCY ***

Agency Code: *

Agency Tax ID:

Agency Addr: 123 Main St

Agency Addr:

Agency City: Test City

Agency State: DC

Agency Zip: 22222-2222

Agency Phone: 407-660-9009

Principal

*Principal name:

*Address:

*City:

State:

*Zip code:

Rider

*What is the effective Date of Change?:

*Type of Rider - Notary:

*Type in how change should appear on Rider:

Powered by... 

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Renewals, Cancellations, and Reinstatements:

We process all Renewals, Cancellations, and Reinstatements for our agents to save you time and work.

Questions? Let's work together on your first submission – Call (855) 283-8106